

**City Hall is open to the public.**

Our doors are locked to allow only one customer at a time. When arriving, press the newly installed doorbell and staff will admit you. If there is a customer already inside, you will have to wait until that person exits before being admitted to the building. Payments can always be made online at [www.norwichnewyork.net](http://www.norwichnewyork.net) , by mail or in the drop box at the front door of City Hall. You are encouraged to use the City website for email addresses and updates as well as the Facebook page at City of Norwich, New York. We will re-evaluate as things change due to the Covid-19 virus. In the meantime, staff is available to answer questions you may have by calling 607-334-1230 or using the general City email address at [info@norwichnewyork.net](mailto:info@norwichnewyork.net)