



&

contractors for



«Customer_Company_Name»
«Service_Address»

Dear Water Customer

The City of Norwich has contracted with Ferguson Waterworks and Saks Metering to conduct a mandatory water meter replacement project in your area. Authorized installers from Saks Metering will be working in the community with photo identification, car signs, and company uniforms to perform this important project. Typically, the upgrade of your water meter should take no more than an hour to complete and requires a temporary water disruption.

The City of Norwich is requesting that an appointment to exchange your current water meter be scheduled within 30 days from the receipt of this letter. Failure to schedule an appointment within 30 days of this letter may result in estimated water bills.

Please reach out to Saks Metering via any of the convenient methods below to make your appointment:

1. You may visit our website at www.SaksMetering.com and click on "Schedule Appointment"
2. You may email us at info@saksmetering.com
3. You may call our office at [877-583-7257](tel:877-583-7257) and schedule your appointment over the phone (Monday-Friday 8am-5pm)

This replacement will be performed at no cost to you. Please note that the right to gain access to your property in order to replace, repair, install or inspect your water meter is a condition for providing water service to any property.

Appointments are available Monday-Friday between 8am-12pm and 12pm-4pm. For most water customers, since the water meter is located in your house or building, you will need to make an appointment with Saks.

Information about this metering program can be found at <https://www.norwichnewyork.net/>

Should you have any questions or concerns regarding this project, don't hesitate to contact Saks Metering at 877-583-7257 or City of Norwich at 607-334-1250.

We thank you in advance for your cooperation.

Saks Metering
DBA Saks Plumbing & Heating
877-583-7257

www.SaksMetering.com

263 Horton Hwy, Mineola, NY 11378 | Tel 718-406-9360 | Fax 718-406-9361